

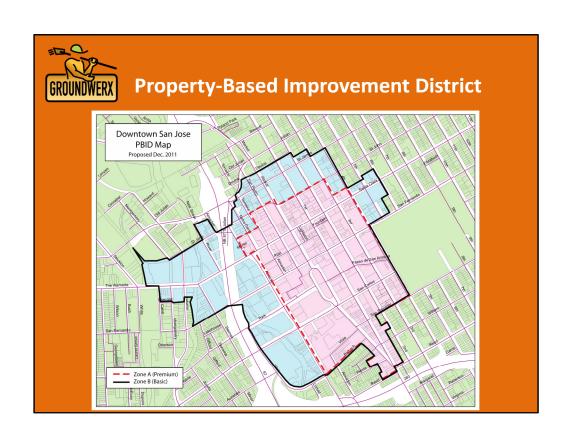
#### What is a PBID?

- A PBID provides enhanced improvements and activities, such as public safety, maintenance and image enhancements, in addition to those provided by local government.
- California state law authorizes the City to levy assessments upon the real property for purposes of providing improvements and activities that specifically benefit each individually assessed parcel in the PBID.
- Improvements and activities funded through the PBID are over and above those already provided by the City within the PBID's boundaries.



### **Downtown San Jose PBID**

- San Jose PBID provides enhanced improvements and activities, such as cleaning, security, tree maintenance, business development and beautification projects.
- Property owners must petition and vote to establish the district.
- Property owners pay assessment on annual property tax bill to fund PBID services.
- San Jose PBID started services Jan. 2008 and was renewed for 10 years starting 2013 with 91% vote.
- Governed by a 11-member board; two city directors appointed by City Manager.





### **District services**

- Higher level of downtown cleaning and maintenance services, including rapid response to service requests.
- Response to specialized maintenance needs that may arise, such as, tree trimming, painting projects, tree grate and minor sidewalk repairs.
- Improved coordination of City services, such as street light maintenance, street sweeping and illegal dumping.









### **Ambassador Services**

- Groundwerx ambassadors provide information on downtown activities to visitors, workers and residents.
- Ambassadors also serve as "eyes and ears" on the street to assist in the deterrence of nuisance crimes such as graffiti, loitering and panhandling.
- Ambassadors work with social service providers to reduce downtown street population.











## **Cleaning Deployment**

- Groundwerx operates 7 days per week, 362 days per year. Clean teams deploy from 6 a.m. to 8 p.m.
- Typically 2-3 day porters provide litter removal, graffiti abatement, gum removal and other cleaning services.
- Porters also service 104 public litter cans along the downtown transit mall.
- Two machine operators perform sidewalk sweeping and one provides rapid response and alcove cleaning.
- There are also four pressure washing shifts providing 160 hours of pressure washing each week.
- Clean team hours are flexible and deployment can be adjusted.



# Keeping downtown clean

| Category               | 2008-09    | 2009-10     | 2010-11     | 2011-12     | 2012-13     |
|------------------------|------------|-------------|-------------|-------------|-------------|
| Pan & Broom:<br>Debris | 91,827 lbs | 115,600 lbs | 175,663 lbs | 137,775 lbs | 155,627 lbs |
| Trash Collected        | 63,725 lbs | 165,300 lbs | 148,450 lbs | 97,750 lbs  | 124,266 lbs |
| Pressure<br>Washing    | 5,224 hrs  | 6,797 hrs   | 7,004 hrs   | 7,073 hrs   | 7,391 hrs   |
| Graffiti<br>Abatement  | 14,644     | 22,277      | 25,310      | 23,114      | 21,382      |









### **PBID** service provider

- Block by Block is the provider for downtown San Jose's Property-Based Improvement District services.
- Block by Block has 66 accounts nationwide.
- The San Jose Downtown Association staff works closely with Block by Block to manage district services.
- Block by Block's contract includes service hour requirements and other performance standards, such as staff training, equipment maintenance, reporting and even district branding.



## PBID's can be replicated

- Special assessment districts can vary in size and service.
- Property-Based Improvement District (PBID) vs. Community Benefit Improvement District (CBID)
- Examples of local CBIDs: Willow Glen in San Jose and Fisherman's Wharf in San Francisco.

